

APPENDIX 28

LICENSING

1. TYPES OF LICENSES

Type of Licenses	Activity
Manufacturer's License	Licensee is authorized to manufacture the registered products in the premises specified in the license and to sell by wholesale or supply the products
Import License	Licensee is authorized to import and sell by wholesale or supply the registered products from the address of the premises specified in the license.
Wholesaler's License	Licensee is authorized to sell by wholesale or supply the registered products from the address of the business premises specified in the license

2. LICENSE APPLICATION FORM

The license application for registered products (Manufacturer's License, Import License and Wholesaler's License) shall be submitted via the QUEST system.

Applications must be submitted with the following supporting documents:

- A copy of Company Registration Certificate
- A copy of the License Holder's Identity Card or Passport (for non-Malaysian). A copy of Identity Card or Passport and the Type A Poison License (Wholesale) should be from the same person if the application involves the Scheduled Poison products
- A copy of valid Business License from the Local Authority for business premises
- A copy of valid Business License from the Local Authority for the store (if any). Stores and business premises must be in the same state except for the state of Selangor and the Federal Territory of Kuala Lumpur & Putrajaya
- A copy of valid Type A Poison License (Wholesale) for activity involves the Scheduled Poison products
- Completed Lampiran B for new Import and Wholesaler's License application (<https://www.npra.gov.my/easyarticles/images/users/1110/Makluman-Penambahbaikan-Proses-Pengeluaran-Lesen-Mengimport--Pemborong-2025.pdf>)
- For renewal application, documents (c) to (e) together with a copy of previous Manufacturer's, Import or Wholesaler's License shall be submitted

License renewal applications shall be submitted according to the date announced by NPRA or before the license expires.

An application shall only be processed if it is complete and payment has been approved.

The processing fee shall not be refundable. The processing fee of an application for a Manufacturer's License is RM 1,000.00 and RM 500.00 for an Import License or a Wholesaler's License.

Application for Government Agencies shall be submitted using the 'Application for Licence for Registered Product for Government Agencies' form, which can be downloaded from the NPRA website.

Timeline for license approval is within 4 working days upon complete and satisfactory application. Hardcopy of license will be generated after the license has been approved. Each license is valid for one (1) year or until 31 December of the same year.

For more information on licensing, please refer to [Guideline on Application of Manufacturer's, Import and Wholesaler's Licenses for Registered Products](#), which can be downloaded from the NPRA website.

3. ADDITIONAL PRODUCT LIST OF LICENSES FOR REGISTERED PRODUCTS

Application of Additional Product List of a Manufacturer's License/ Import License is required when there is:

- a) Additional newly registered/ renewed products,
- b) Change in product registration details (E.g. Product name, product manufacturer, etc.)

When submitting the application for Additional Product List of License for Registered Products, a copy of the current Manufacturer's License/ Import License and a copy of approval from the Drug Control Authority (DCA) shall be provided as supporting documents.

The application of additional list shall be submitted via the QUEST system.

Application for Government Agencies shall be submitted using the 'Application for Additional Product List of Licence for Registered Product for Government Agency' form, which can be downloaded from the NPRA website.